Handy Hint Guide – VPN on Windows 10

There are TWO options to use VPN on Windows 10 at the moment (the latter may be discontinued – please check if you're reading this document after September 2020):

- BIG-IP client
- Windows Store "F5 Access" app

BIG-IP client

To install the software point your browser to https://vpn.uea.ac.uk/

This will automatically bounce you across to the general login page:



Sign in – noting that your username needs to be in <u>use20nme@uea.ac.uk</u> format

Then select the "F5 Edge Client (Win)" option:

■ F5 Dynamic Webtop × +	-		×
\leftarrow \rightarrow \circlearrowright A https://vpn.uea.ac.uk/vdesk/webtop.eui?webto \swarrow \checkmark	Ē		
♦ Cherwell Browser Cl + People - The Hub G Google Q client_list J netsight.ja.net >		Other fav	ourites
University of East Anglia Welcome to the UEA V	/PN	O Lo	gout
		0	Help
Applications and Links			
Help Guides 55 CLI Client (Linux)			
F5 Edge Client (Mac)			
F5 Edge Client (Win)			
Network Access - Many browsers no longer support this type of plugin. If you experience problems using this	link, pl	ease dow	nload ar
Staff Network Access			
This product is licensed from F5 Networks. © 1999-2014 F5 Networks. All rights reserved.			
4			×.

Download...



Then choose "open" to install.

At the end of the install process you will then have a new application on your start menu:



If you start this program you will see a new window appear with the option to "connect" (Note under the word "Disconnected" at the top the Server: UEA VPN):

■ BIG-IP Edge Client [™]	_		×			
Server: UEA VPN	Inbound O b/s Outboun O b/s	Traffic d Traffic				
Connection O Di	sconnect					
Establish a connection and automatically reconnect if your connection is dropped. Use the 'Disconnect' button to close your connection and disconnect.						
Change Server Show Graph	Viev	v Details				

This should bring up the general login page (again):

UEA VPN (https://sts.uea.ac.uk) - BIG-IP	Edge Client™	_		×
	University of East Anglia			
	Sign in with your UEA account e.g. abc13xyz@uea.ac.uk			
	abc13xyz@uea.ac.uk			
	Sign in			
	I've forgotten my password.			
	© 2013 Microsoft			
			Car	ncel

Sign in – noting that your username needs to be in <u>use20nme@uea.ac.uk</u> format

The window should close and you'll then be connected - the VPN client should minimise down to

the space near the clock as a little red round F5 logo: ⁶ You can right click on this to control your connection.

Windows Store "F5 Access" app

If people are having problems with the main application – we can use the Windows Store to download an alternative.



Search for "F5 access" and install:



If you press "Launch" it'll take you to a "manage VPN connection" button:



Once in the VPN settings:

← Settings		- 🗆 X
命 Home	VPN	
Find a setting	+ Add a VPN connection	Related settings Change adapter options
Network & Internet	Advanced Options	Change advanced sharing options
🗇 Status	Allow VPN over metered networks	Network and Sharing Center
🅼 Wi-Fi	On	Windows Firewall
투 Ethernet	Allow VPN while roaming On	Have a question?
ි Dial-up		Setting up a VPN
% VPN		Get help
r [®] > Airplane mode		Give feedback
(ip) Mobile hotspot		
🕒 Data usage		
Proxy		

You can "Add a VPN connection"

← Settings				_	>
	Add a VPN connection				
	VPN provider				
	F5 Access				
	Windows (built-in)				
	Connection nume				
	Server name or address				
	vpn.uea.ac.uk				
	Type of sign-in info				
	User name (optional)				
	Password (optional)				
			Cancel		

Choose "F5 Access" as the VPN provider.. then add a name such as "UEA VPN". For the server name or address add: vpn.uea.ac.uk

Then choose "Save".

If you click on the name you made – it'll open up and give you options, including to "connect":

← Settings			
命 Home	VPN		
Find a setting ρ	+ Add a VPN connection		
Network & Internet			
🗇 Status	UEA VPIN		
í Wi-Fi	Connect Advanced options Remove		
Ethernet	Advanced Options		
ଳ Dial-up	Allow VPN over metered networks		
∞ VPN	On On		
∯⇒ Airplane mode	Allow VPN while roaming		
6.8			

If you click on connect it'll ask you to log in

(IMPORTANT: the username here is with**OUT** the @uea.ac.uk on the end)

Windows Security	×
Sign in	
use20nme	×
•••••	
L	
OK	Cancel

You'll now be connected.

Note that you'll need to go back to the VPN settings to disconnect – by clicking on the "UEA VPN" and it opening up to show you disconnection options.

The quickest way of getting there is to find the network icon near the clock on the task bar.. which

will look like (if it's a cable connection) or (if it's connected over wifi) and then choose the VPN connection from the list that appears:

